

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS:



STEP 1

IDENTIFY ISSUE

**AMCC
TRI-COMMAND**

24 HR

(877) 509-2424

ATLANTICMCC.COM



STEP 2

INCOMPLETE OR NOT SATISFIED, CONTACT MANAGEMENT

**AMCC
TRI-COMMAND**

MON-FRI 0800-1700

(843) 846-5339

STEP 3

ISSUE UNRESOLVED

**MILITARY
HOUSING OFFICE**

MON-FRI 0730-1600

(843) 228-2600

PARR_SMB_MCRDPI_HOUSING@USMC.MIL



FAMILY HOUSING COMMUNITY CENTERS

OFFICE CENTER	PARTNER	ADDRESS	PHONE	HOURS
PARRIS ISLAND	AMCC	310 PUNCH BOWL ST	(843) 322-0597	08:00-17:00 MON-FRI
NAVAL HOSPITAL	AMCC	310 PUNCH BOWL ST	(843) 322-0597	08:00-17:00 MON-FRI
LAUREL BAY	AMCC	600 LAUREL BAY RD	(843) 846-5300	08:00-17:00 MON-FRI, 09:00-15:00 SAT